



**SHAUN GOLDEN/ SHERIFF**

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## NEWS RELEASE

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### **MONMOUTH COUNTY SHERIFF STRESSES THE IMPORTANCE OF ADULTS CALLING 9-1-1 THROUGH ACES**

**Keansburg:** Monmouth County Sheriff Shaun Golden wants to ensure that adults know how to utilize the Monmouth County 9-1-1 emergency system in the most effective manner. On Jan. 30, ACES 9-1-1, (Adults Calling Emergency Services) was presented at the Bayshore Senior Center in Keansburg. ACES, was created by public safety telecommunicators and is offered to groups and organizations throughout Monmouth County.

“In 2013, the total number of calls processed through the Monmouth County 9-1-1 Communications Centers was 534,946. Approximately 60,000 of those calls were non-emergency related, which can tie up lines for actual emergencies,” said Sheriff Shaun Golden. “It’s critical for people who live and work in Monmouth County to know that 9-1-1 should only be dialed in the event of an emergency.”

ACES 9-1-1 instructors focus on how 9-1-1 works and how using 9-1-1 properly can help ensure rapid response during emergencies. Adults are told what constitutes an emergency, how to interact with the public safety telecommunicator on the phone during the emergency, when other non-emergency phone numbers should be used and the role of the public safety telecommunicator.

*(more)*

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“There are times when people question whether they should or should not call for help and what constitutes an emergency. ACES 9-1-1 clarifies those issues and much more,” said Sheriff Golden.

The Monmouth County 9-1-1 Communications Centers serve 44 of the county’s 53 municipalities and operates 24 hours a day 365 days a year.

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ACES 9-1-1, is a partnership of the Monmouth County Sheriff’s Office, Monmouth County Office on Aging and the Monmouth County Department of Economic Development and Tourism.

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