

# ACES 9-1-1

Monmouth County Sheriff's Office



ADULTS CALLING EMERGENCY SERVICES

IN AN EMERGENCY DIAL **9-1-1**

Local Police: \_\_\_\_\_

Town Hall: \_\_\_\_\_

Pharmacy: \_\_\_\_\_

Power Company: \_\_\_\_\_

Telephone Company: \_\_\_\_\_

Television Provider: \_\_\_\_\_

Other utility: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Doctor (s):

\_\_\_\_\_

\_\_\_\_\_

Other important numbers:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Monmouth County Sheriff's Office—Shaun Golden, Sheriff

## Monmouth County Sheriff's Office



Shaun Golden  
Sheriff



## ACES 9-1-1



Adults  
Calling  
Emergency  
Services

First Sheriff's Office to hold and maintain  
**FOUR NATIONAL ACCREDITATIONS**

## Committed to Excellence



The cornerstone of this administration has been an agency-wide commitment to excellence. The men and women who serve here are dedicated to maintaining the highest standards of professionalism and excellence.

9-1-1 communications is an important resource that can be the difference between life and death. Last year the Monmouth County Sheriff's Office Communications Center answered over 170,000 9-1-1 calls. Unfortunately, 27,000 calls were non-emergency in nature. Not only is this life threatening because of limited emergency resources, it is also a cost all taxpayers must share. ACES 9-1-1 addresses this very real concern in an informative presentation focusing on when and when not to use 9-1-1.

The Monmouth County Sheriff's Office is committed to excellence in law enforcement, youth education and senior safety. Our Office will continue to provide important programs such as ACES 9-1-1 so that our county remains a great place to live, work and raise a family.

Shaun Golden,  
Sheriff

### Use the Chain of Survival

**YOU** are the **FIRST** link!



### Should call 9-1-1 when:

- Chest Pain
- Shortness of Breath
- Severe Headache/Dizziness
- Any Uncontrolled Bleeding
- Any Type of Audible Alarm
- Things that are out of the Ordinary
- When reporting crimes
- Motor Vehicle Accidents
- In event of Fire or true Emergency situation

### Most common non-emergency calls:

- When will the power come back on?
- What time or day is it?
- What is the telephone number for...
- Can you call \_\_\_ for me?
- What time and where are the fireworks?



### Key points to remember:



- An **emergency** is a situation which may pose an **immediate risk** to health, life, property or the environment.
- **9-1-1** is the number to dial in the event of an **emergency!**
- Be precise when reporting the **LOCATION** of the emergency.
- Stay **Calm**, Speak **Clearly**.
- To maintain the citizen link, **stay on the phone** with the 9-1-1 Operator.
- Use 9-1-1 when time is **NOT** on your side.

If you THINK it is a REAL emergency

**CALL 9-1-1 IMMEDIATELY**

For general information, call your local police or municipality at the numbers you list on the back of this brochure.

In the game of life, whatever cards you are dealt in an Emergency, ACES are always YOUR winning hand.

**Adults Calling Emergency Services 9-1-1**

For more information on this and other programs please call (732) 577-5743 or log onto [www.monmouthsheriff.org](http://www.monmouthsheriff.org).