



SHAUN GOLDEN/ SHERIFF

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NEWS RELEASE

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CONTACT: CYNTHIA SCOTT, PIO
PHONE: 732.577.6613

SHERIFF STRESSES THE IMPORTANCE OF ADULTS CALLING 9-1-1 THROUGH ACES

West Long Branch: Sheriff Shaun Golden wants to ensure that older adults know when and how to utilize the Monmouth County 9-1-1 emergency system properly, through the ACES 9-1-1 (Adults Calling Emergency Services) program. On June 17, members of the National Active and Retired Federal Employees Association in West Long Branch were presented with ACES 9-1-1, which is offered to organizations and senior centers throughout Monmouth County.

“In 2013, approximately 60,000 non-emergency calls were made to the county’s 9-1-1 system,” said Sheriff Shaun Golden. “Such non-emergent calls tie up our public safety telecommunicators and may keep them from handling real emergencies.”

ACES 9-1-1 was developed collaboratively by the Monmouth County Sheriff's Office, Office on Aging and Department of Economic Development and Tourism. Instructors focus on how 9-1-1 works and how assistance in using 9-1-1 properly can help ensure rapid response during emergencies. Adults are also told what constitutes an emergency, when and when not to use 9-1-1, how to call 9-1-1 without hesitation during an emergency, how to conduct themselves on the phone and the role of a public safety telecommunicator.

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“It’s critical for residents of Monmouth County to know that 9-1-1 should only be dialed the event of an emergency in an effort to maintain public safety. ACES 9-1-1 clarifies that and much more,” said Sheriff Golden.

The Monmouth County 9-1-1 Communications Center serves 45 of the county's 53 municipalities and receives approximately 1,200 calls per day. It operates 24 hours a day 365 days a year.

To schedule an ACES 9-1-1 program, contact Undersheriff Ted Freeman at 732-577-5748.

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