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NEWS RELEASE

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PUBLIC SAFETY TELECOMMUNICATOR ASSISTS IN LIFE SAVING EFFORTS OF WOMAN OVERSEAS

Freehold: Thanks to a Monmouth County Sheriff's Office Public Safety Telecommunicator, a woman living in London, who was in distress from medical complications, was provided with the proper emergency care she needed.

It all began after SPST Jill Jarrett received a 9-1-1 call from a non English speaking Hungarian woman, who was calling from New York City. The woman was requesting EMS assistance for her mother in London, after not being able to reach her. SPST Jarrett immediately sought help from an interpreter of the language line the sheriff's office utilizes. Upon interpretation of the situation, SPST Jarrett dialed out internationally and dispatched London Metro Police.

"Our public safety telecommunicators are highly trained to respond to all types of emergency related calls but it's extremely rare they dispatch overseas," said Sheriff Shaun Golden. "The quick response and diligent work of SPST Jarrett assisted in the health and well-being of a woman in distress more than 3500 miles away."

The 9-1-1 call from New York came into the Monmouth County Sheriff's Office via the cell tower in Matawan.

The Monmouth County 9-1-1 Communications Center answers 9-1-1 calls in 49 jurisdictions and provides police dispatch for 21 agencies, fire dispatch for 59 agencies and EMS dispatch for 32 agencies.